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Report Type: PIs Report
Generated on: 07 December 2010

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

PI Code	Short Name	2009/10	Q1 2010/11	Q2 2010/11	October 2010	November 2010	Current Target	Long Term Trend Arrow	Short Term Trend Arrow	Traffic Light Icon	Note
		Value	Value	Value	Value	Value					
BC 1	Check full plan applications within 14 days (Bldg Control)	97%	95%	84%	80%	74%	90%				Continued effect of holiday period and high level of applications prior to regulation changes.
BC 2	% of Building Notices accepted in 2 working days (was LPI 47)	97%	97%	95%	98%	98%	93%				Achieved.
BC 3	% Full Plans approved within statutory time period 2 months - Building Control (was LPI 46)	99.2%	99.2%	97.0%	100.0%	98.0%	100.0%				Increased monitoring implemented.
BC 4	Full Plans applications approved first time.	93%	95%	86%	85%	77%	90%				Plans not sufficiently detailed due to regulation changes.
BC 5	Site Inspections undertaken on day of notification	99.7%	99.4%	99.7%	Not measured for Months		93.0%				

PI Code	Short Name	2009/10	Q1 2010/11	Q2 2010/11	October 2010	November 2010	Current Target	Long Term Trend Arrow	Short Term Trend Arrow	Traffic Light Icon	Note
		Value	Value	Value	Value	Value					
BC 6	Completion Certifications issued within 5 days of notified satisfactory inspection	86%	80%	85%	88%	62%	80%				Failed
BC 7	An average of 7 inspections undertaken per development.	8.4	Not measured for Quarters		Not measured for Months		7.0				
BC 8	Dangerous structures inspected within 2 hours.	85%	Not measured for Quarters		Not measured for Months		82%				
BC 9	Response Rate to complaints in accordance with the Partnership's Complaints Procedure	100%	100%	100%	100%	100%	95%				Achieved
BC 10	Fire Authority Satisfaction	100%	100%	100%	Not measured for Months		80%				
BC 11	% of Market Share within Schedule 1 (figures are for each qtr)	81%	17%	5%	Not measured for Months		60%				
BC 12	% of Market Share within Schedule 2 & 3 Domestic and Commercial Developments	84%	81%	74%	Not measured for Months		90%				
BC 13	No. of hours CPD Training by professional staff every year (Annual Target 35hrs)	36.50hrs	9.00hrs	15.50hrs	Not measured for Months		17.50hrs				
BC 14	Customers consider the service to be Good/Excellent	91%	87%	85%	Not measured for Months		80%				
BC 15	Income gained through LABC partnership applications to equal income lost to competition in Schedule 2 & 3	5%	8%	20%	Not measured for Months		100%	